



## CUSTOMIZATION GUIDELINES

<p><b>FINISHES</b></p> <p><b>SHADES</b></p> <p><b>PRICE</b></p>	<p>Standard finishes only. See exceptions below.</p> <p>Standard shades only. Clip on to clip on/fixed to fixed: If this is the only request, customer may purchase the additional shades to avoid customization.</p> <p>1 change = 15% upcharge, 2 changes = 20% upcharge, 3 changes = 25% upcharge.</p>
<p><b>OTHER CUSTOM REQUESTS (requiring quote)</b></p> <p><b>LEAD TIME</b></p>	<p><b><u>A minimum order is required.</u></b> Please contact your Account Services Representative for feasibility and quote. Not all requests can be honored. Please allow up to 5 business days for feasibility and quoting.</p> <p>Most customized orders will ship within 8-12 weeks of order confirmation.</p>
<p><b>OUTDOOR PRODUCT</b></p> <p><b>CANCELLATIONS/RETURNS</b></p>	<p>Not available for customization.</p> <p><b><u>No returns or cancellations of customized products will be accepted.</u></b></p>

### CUSTOMIZATION EXCEPTIONS

#### FINISHES THAT ARE NOT AVAILABLE

Avignon, Chateau, Cosmopolitan, Intermezzo, Kenwood House, Quadralli Silver, Refraction, Staunton. *Note: Quadralli 'Bronze', Transatlantic, Singapore Moderne are interchangeable only within these collections.*

#### SHADE CHANGES THAT ARE NOT AVAILABLE

- Sewn shade fabrics cannot be applied to a laminated fabric frame and vice-versa.
- Mica shades and shades with fringes, tassels, and/or special patterns are available only in the sizes shown.
- The Quadralli bronze and silver, Perspectives bronze and silver and Entourage organza shade cannot be customized to other shade wire and is not available on any other collection.